



Shire of Cunderdin

Incorporating the districts of Cunderdin and Meckering

P.O.Box 100 Cunderdin Western Australia 6407

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Email: admin@cunderdin.wa.gov.au

COVID-19 - FINANCIAL HARDSHIP APPLICATION

The Shire of Cunderdin is committed to supporting the whole community due to the unprecedented challenges arising from the COVID19 pandemic and recognises that these challenges will result in financial hardship for our ratepayers and other debtors who receive services from the Council.

Financial hardship occurs where a person is unable to pay rates and service charges or other fees without affecting their ability to meet their essential living needs, or those needs of their dependents. The Council recognises the likelihood that COVID19 will increase the occurrence of payment difficulties, financial hardship and vulnerability within our community.

To complete the Financial Hardship application, evidence of hardship is required, and debtors are encouraged to provide any information about their circumstances that may be relevant for assessment. A flexible approach will be taken to a range of individual circumstances including, but not limited to, the following situations:

- recent unemployment or under-employment
- sickness or recovery from sickness
- low income or loss of income
- unanticipated circumstances such as caring for and supporting extended family

If the Council determines a debtor is in financial hardship, the eligible debtor will be offered a payment plan based on their application which will comprise of the following:

- an extension in time to pay;
- a payment plan; and
- a suspension of interest charges and administration fees whilst a payment plan is in place.

To apply please complete the application form available from our Shire of Cunderdin Administration Officer or via Shire of Cunderdin's website, www.cunderdin.wa.gov.au or by emailing dceo@cunderdin.wa.gov.au

Please return applications to dceo@cunderdin.wa.gov.au for review and assessment.

Support Services Contact Information

Name	Phone	Website
Government of Western Australia - Department of Health	1800 020 080	https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus
HealthyWA	1800 022 222	https://www.healthywa.wa.gov.au/
Lifeline Australia (personal crisis support services)	13 11 14	https://www.lifeline.org.au/
Australian Government Services Australia (links to MyGov, Centrelink and Medicare)	1800 020 080	https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19
Financial Counselling Services	1800 007 007 1800 612 004 or (08) 9964 7033	https://ndh.org.au/ www.ruralwest.com.au
Ethnolink Language Services	1300 727 441	https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources